

VANGUARD®

Superior Support Solutions

 PowerDistributors



Whatever It Takes. Wherever You Are.

How do you make the relentlessly reliable performance of Vanguard® commercial-grade engines even better? By adding the best service package in the industry.

Vanguard Superior Support Solutions minimizes downtime and headaches for our customers through:

- > A global dealer network with techs who know your engines inside and out
- > Genuine Vanguard parts are expedited and shipped via ground parcel
- > 24/7 technical support, expert training and fast warranty processing

Together, our expert engineering and extensive service and support offerings work to lower total cost of ownership for Vanguard-powered equipment, increase productivity and decrease downtime.



World-Class Parts Delivery and Availability



- Unified distribution network that operates coast to coast from six state-of-the-art distribution centers
- Next-day delivery to 94% of the country via ground parcel

Industry-Leading Commercial Limited Warranty*



- 3-year global commercial limited engine warranty
 - Good on every Vanguard and Commercial Series engine and Vanguard lithium-ion battery pack
- +1 warranty bonus year
 - Register any Vanguard 160, 200 and 400 single-cylinder engine and receive an extra year of commercial limited warranty coverage
- Claims processed in 48 hours or less
- 24/7/365 claim submittal
- U.S.-based expert analysts

Dedicated Commercial Technical Support and Resources



- Highly skilled, industry-expert support staff
 - Nationwide network of commercially focused dealers
 - Power Distributors support centers
 - Extended call center and technical support hours: 8 a.m.–8 p.m. EST
 - State-of-the-art dealer portal at PowerDistributors.com that is available anytime, at your fingertips, with access to account maintenance, parts lookup, order entry and much more
 - Single point of contact – centralized order processing system that provides a simple and efficient process: 1 order, 1 box, 1 invoice

Right Parts, Right Price



- More than 50,000 genuine parts in inventory
- Robust replacement and repower engine programs
- Competitively priced parts so you can focus on your bottom line

Unmatched Service Education



- Manufacturer-certified classroom training, online on-demand certifications and advanced EFI training for dealers
- 99% competency rate among the technicians we certify every single year
- More than 6,000 technicians certified worldwide every year
- More than 100 videos on demand via Briggs & Stratton® Power Channel TV

* See vanguardpower.com for warranty details.



Vanguard Superior Support Solutions are delivered by six state-of-the-art velocity distribution centers, customer contact centers and through our team of experienced field sales professionals residing in the communities and territories they manage.

powerdistributors.com

800.554.3336

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810 SE Corporate Woods Dr.
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Dallas, Texas 75238

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